



# COMPLIMENTARY MEMBERSHIP GUIDE

*(Real-time version)*

my**AARP**connection

# Sign-Up For AARP Complimentary Membership

1. Once you have logged in from the home page, click the **CLICK HERE NOW** button to sign-up for the complimentary AARP membership as shown below.

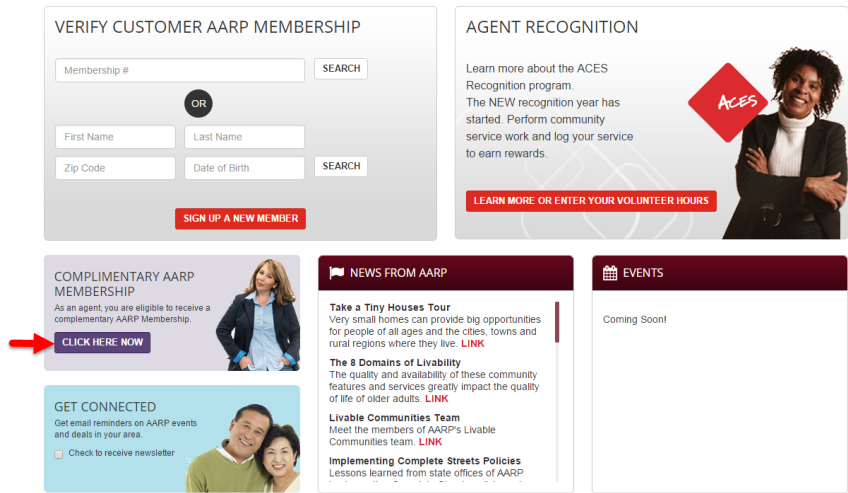


Figure 1 Sign-up Complimentary AARP Membership

2. Enter your **first name, last name, zip code** and **date of birth** then click the **SEARCH** button to view and complete the AARP Membership form.

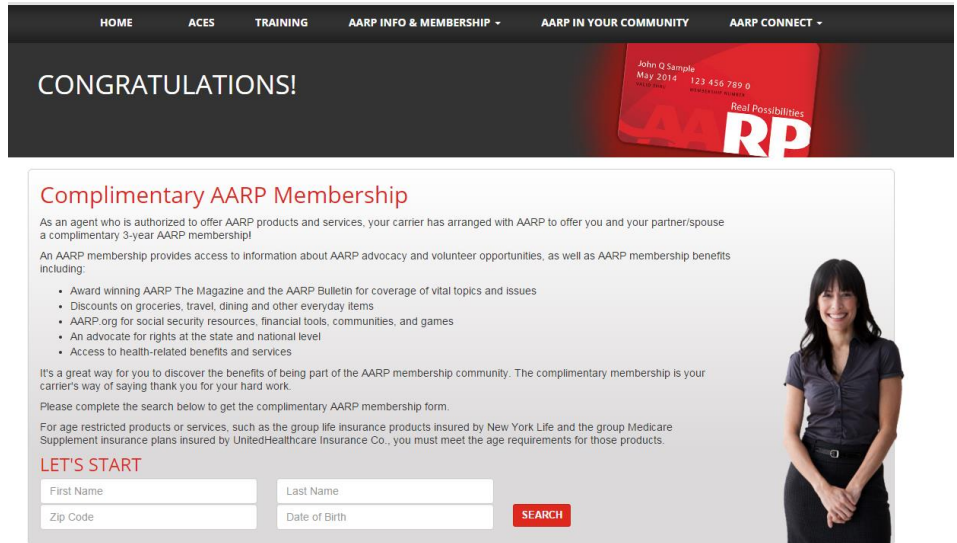


Figure 2 Continue for Complimentary AARP Membership

3. Fill the form and click **SUBMIT APPLICATION**


**Please Note:** If you are a current AARP member, please be sure to enter the same information as on your existing AARP membership record.

COMPLIMENTARY AARP MEMBERSHIP

**STEP 1:** UPDATE YOUR INFORMATION

**MEMBERSHIP**

3 years (A \$43.00 Value)  
Membership includes spouse/partner



Please enter the following information as it should appear on the AARP membership card.

|   |  |   |
|---|--|---|
| <b>First Name</b>                         | <b>Last Name</b>                                 |   |
| <input type="text" value="Rocky"/>        | <input type="text" value="Balboa"/>              |   |
| <b>Address</b><br><input type="text"/>    |  |   |
| <b>Address 2</b><br><input type="text"/>  |  |   |
| <b>City</b>                               | <b>State</b>                                     | <b>Zip Code</b>                         |
| <input type="text"/>                      | <input type="text" value="Select"/>              | <input type="text" value="20171"/>      |
| <b>Phone Number</b>                       | <b>Email</b>                                     | <b>Date of Birth</b>                    |
| <input type="text" value="XXX-XXX-XXXX"/> | <input type="text" value="testcase2@gmail.com"/> | <input type="text" value="03/31/1975"/> |

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**FOR FREE SECOND MEMBERSHIP**

|                                  |   |
|----------------------------------|---|
| <b>Spouse/Partner First Name</b> | <b>Spouse/Partner Last Name</b>         |
| <input type="text"/>             | <input type="text"/>                    |
| <b>Spouse/Partner Email</b>      | <b>Spouse/Partner Date of Birth</b>     |
| <input type="text"/>             | <input type="text" value="mm/dd/yyyy"/> |

Please keep in touch with me by email about AARP activities, events, and member benefits.

**NEXT STEP : SUBMIT APPLICATION** ➔

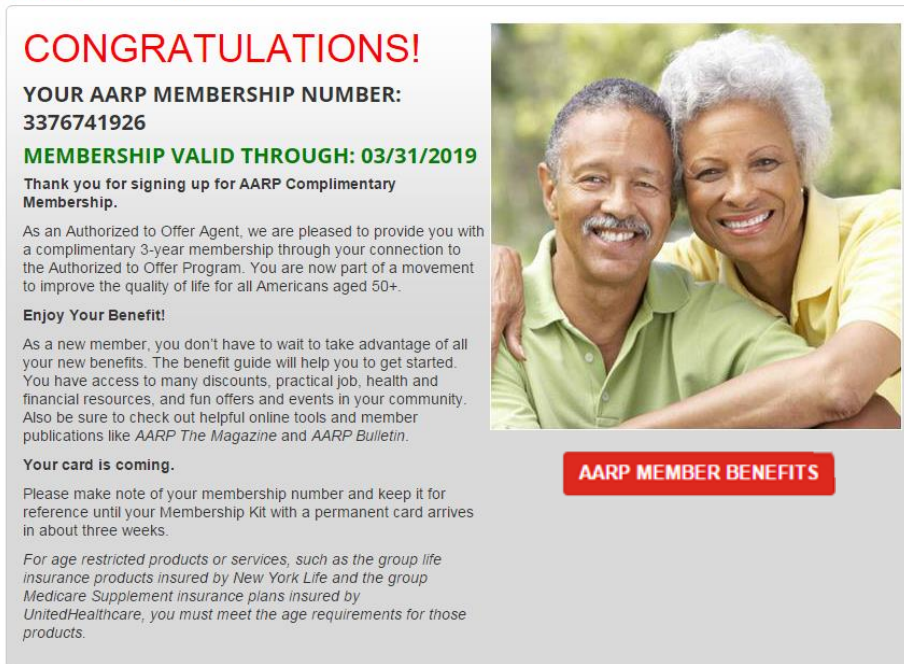
Figure 3 Complimentary AARP Membership Application

- Once the application is submitted, you will see an enrollment completed **CONFIRMATION** screen as shown below with your AARP Membership.

COMPLIMENTARY AARP MEMBERSHIP

STEP 1: YOUR INFORMATION

**STEP 2: CONFIRMATION**



**CONGRATULATIONS!**

**YOUR AARP MEMBERSHIP NUMBER:**  
**3376741926**

**MEMBERSHIP VALID THROUGH: 03/31/2019**

**Thank you for signing up for AARP Complimentary Membership.**

As an Authorized to Offer Agent, we are pleased to provide you with a complimentary 3-year membership through your connection to the Authorized to Offer Program. You are now part of a movement to improve the quality of life for all Americans aged 50+.

**Enjoy Your Benefit!**

As a new member, you don't have to wait to take advantage of all your new benefits. The benefit guide will help you to get started. You have access to many discounts, practical job, health and financial resources, and fun offers and events in your community. Also be sure to check out helpful online tools and member publications like *AARP The Magazine* and *AARP Bulletin*.

**Your card is coming.**

Please make note of your membership number and keep it for reference until your Membership Kit with a permanent card arrives in about three weeks.

*For age restricted products or services, such as the group life insurance products insured by New York Life and the group Medicare Supplement insurance plans insured by UnitedHealthcare, you must meet the age requirements for those products.*

**AARP MEMBER BENEFITS**

Figure 4 Enrollment Confirmation

## Frequently Asked Questions (FAQ's)

- 1. I have an existing AARP membership. Can I convert my existing membership to the complimentary membership?**

No. You can't convert your existing membership to complimentary membership. The 3 year complimentary membership will get added to any existing AARP Membership.

- 2. Are there any refunds on the existing purchased membership?**

There are no refunds on existing purchased memberships.

- 3. Can I use different name, address, phone number, and etc. to apply for a complimentary membership?**

No. It will create a Duplicate Account. If you have an existing AARP membership and apply for a complimentary membership with different information on the complimentary membership application (i.e. name, address, phone number, and etc.) the system will create a second membership in the AARP database and it will not extend your current membership.

**4. Is my spouse/partner eligible for the 3 year complimentary FULL AARP membership?**

Yes. You and your spouse/partner are eligible for the 3 year complimentary FULL AARP membership.

**5. How long will it take to receive my complimentary membership kit?**

The complimentary membership kit can take up to three weeks to arrive by mail.

If you don't get the membership kit within three weeks, please reach out to AARP membership at [support@myaarpconnection.zendesk.com](mailto:support@myaarpconnection.zendesk.com) for a status update.

**6. To apply for complimentary membership, do we have to be 50+?**

No. You and your spouse do not have to be 50+ to apply for complimentary membership. But **please note**, for age restricted products or services, such as the group life insurance products insured by New York Life and the group Medicare Supplement insurance plans insured by United Healthcare Insurance Co., you must meet the age requirements for those products.